



EXPECT
EPIC.

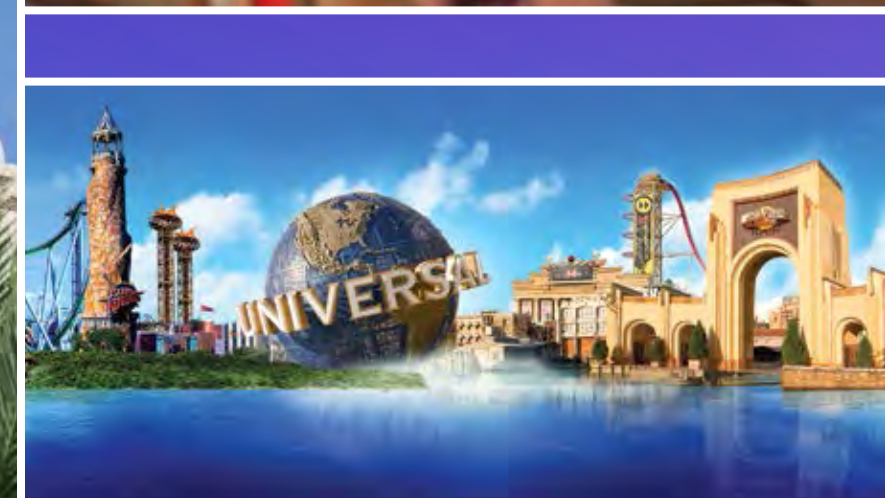
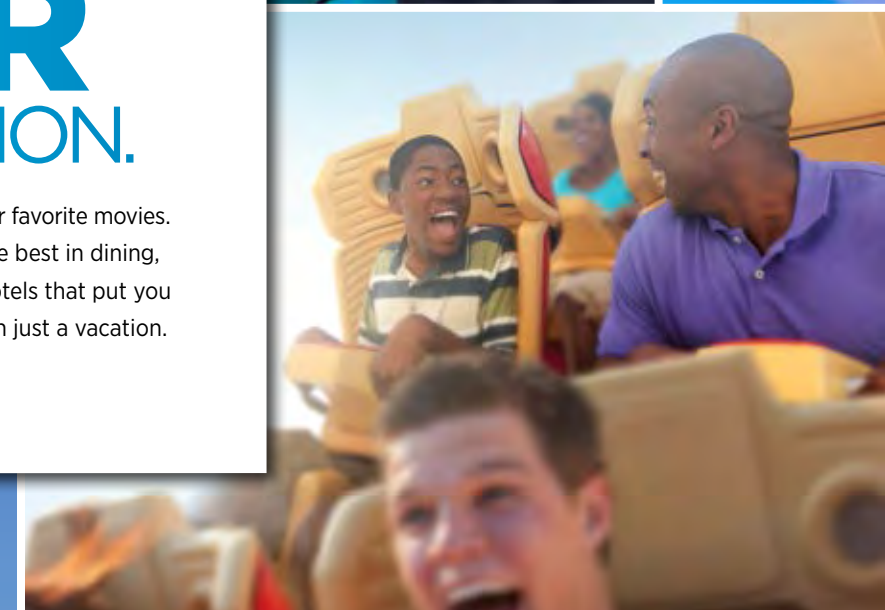


Vacation Like You Mean It.



BIGGER THAN A VACATION.

Action and thrills that put you right in the middle of your favorite movies. Adventure that takes you beyond your imagination. The best in dining, shopping and live entertainment. Spectacular resort hotels that put you within walking distance of everything. This is more than just a vacation. This is a family experience of epic proportions.





THEME PARKS. HOTELS. DINING. ENTERTAINMENT. ALL JUST STEPS APART.

From the jaw-dropping thrills of incredible theme parks to the unforgettable restaurants and family entertainment at Universal CityWalk®, Universal Orlando® Resort is a complete, multi-day and night vacation destination. The best way to experience it all is with a stay at one of Universal Orlando Resort's themed on-site hotels.

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*Additional restrictions apply.



IT JUST GOT REAL.

UNIVERSAL STUDIOS FLORIDA® THEME PARK

At Universal Studios Florida® you're the star as this real, working motion picture studio puts you right into the middle of your favorite films and TV shows. Step into the action of **Revenge of the Mummy**®, **MEN IN BLACK**™ Alien Attack™, **The Wizarding World of Harry Potter**™- Diagon Alley™ and other favorites.

ACTION & THRILLS

Help save the galaxy on **TRANSFORMERS**™: **The Ride-3D**, pick your own soundtrack on the **Hollywood Rip Ride Rockit**® roller coaster, and experience the excitement of the multi-dimensional thrill ride **Harry Potter and the Escape from Gringotts**™

FAMILY FUN

Crash through Krustyland on **The Simpsons Ride**™ join the ranks of the mischievous Minions on the 3D ride **Despicable Me Minion Mayhem**, and enjoy the rides and attractions of **Woody Woodpecker's KidZone**®

LIVE ENTERTAINMENT

Boogie down with your favorite characters at **Universal's Superstar Parade**®, then end your day with 100 years of movie memories at **Universal's Cinematic Spectacular**® nighttime show (dates and times may vary).



STAY ON-SITE AND SKIP THE REGULAR LINES.

Stay at one of Universal Orlando's **deluxe** on-site resort hotels and enjoy free* **Universal Express**™ Unlimited ride access to skip the regular lines at participating rides and attractions (valid theme park admission required).

*Additional restrictions apply. See page 17 for details.



EXPERIENCE THE MAGIC AT UNIVERSAL STUDIOS FLORIDA.®

THE WIZARDING WORLD OF HARRY POTTER™– DIAGON ALLEY™

Visit the shops and establishments of **Diagon Alley™** and experience the darker side of magic in **Knockturn Alley** at Universal Studios.®

RIDES & ATTRACTIONS

Journey deep below Gringotts™ bank on the new multi-dimensional thrill ride, **Harry Potter and the Escape from Gringotts™**. See a wand choose a wizard at **Ollivanders™** wand shop. And board the **Hogwarts™ Express*** at King's Cross Station in Universal Studios® and travel to Hogsmeade™ Station in Islands of Adventure. (Park-to-Park admission ticket required).

DINING & SHOPPING

Visit **Weasleys' Wizard Wheezes** for a cornucopia of jokes and toys, enjoy some Butterbeer™ and a meal at the **Leaky Cauldron,™** and sample the incredible array of flavors at **Floean Fortescue's Ice-Cream Parlour**.

LIVE PERFORMANCES

See stories from **The Tales of Beedle the Bard** come to life, then catch a musical performance from **Celestina Warbeck and the Banshees**.



START YOUR DAY WITH A LITTLE MAGIC.

Guests of all on-site hotels enjoy **Early Park Admission**** to The Wizarding World of Harry Potter™ one hour before the theme park opens (valid theme park admission required).

**Restrictions apply. See page 17 for details.



TRAVEL BETWEEN BOTH LANDS ON THE HOGWARTS™ EXPRESS WITH A PARK-TO-PARK ADMISSION TICKET.

All Aboard the **Hogwarts™ Express***. Along the way you'll view London, the British countryside, the Forbidden Forest, and the stunning sight of **Hogwarts™** castle; you'll encounter familiar characters and magical creatures inside the train and outside, but be wary as not all of them may be friendly.

*Additional restrictions apply.



THE WIZARDING WORLD OF HARRY POTTER™ EXCLUSIVE VACATION PACKAGE

Only available through Universal Parks & Resorts Vacations.® See details on page 25.

THE JOURNEY CONTINUES AT UNIVERSAL'S ISLANDS OF ADVENTURE.®

THE WIZARDING WORLD OF HARRY POTTER™– HOGSMEADE™

At Universal's Islands of Adventure you can stroll through **Hogsmeade™ village** and explore the classrooms and corridors of **Hogwarts™** castle.

RIDES & ATTRACTIONS

Soar with Harry Potter™ on the groundbreaking ride, **Harry Potter and the Forbidden Journey™**. Experience a roller coaster chase across the sky on **Dragon Challenge™**. Take to the air and swoop past Hagrid's hut on **Flight of the Hippogriff™**. And, from Hogsmeade™ Station in Islands of Adventure you can ride the **Hogwarts™ Express*** to King's Cross Station In Universal Studios® (Park-to-Park admission ticket required).

DINING & SHOPPING

Dine at the **Three Broomsticks,™** sip a Butterbeer™ at the **Hog's Head™** pub, and shop for sweets at **Honeydukes.™**

LIVE PERFORMANCES

Listen to musical selections from the **Frog Choir** and watch Beauxbatons and Durmstrang students demonstrate their skill in the **Triwizard Spirit Rally**.





HEROES MADE HERE.

UNIVERSAL'S ISLANDS OF ADVENTURE® THEME PARK

Take an unforgettable journey through your favorite myths, legends, cartoons, comic books, children's tales and movies at Islands of Adventure. From **The Wizarding World of Harry Potter™- Hogsmeade™** to the comic book streets of **Marvel Super Hero Island®** to the jungles of **Jurassic Park®**, once-in-a-lifetime adventure awaits around every corner.

ACTION & THRILLS

Battle villains high above the streets on **The Amazing Adventures of Spider-Man®**. Feel the rage of **The Incredible Hulk Coaster®**. Escape the jaws of a hungry T-rex on the **Jurassic Park River Adventure®**. Soar above Hogwarts™ on **Harry Potter and the Forbidden Journey™**.

FAMILY FUN

Whirl through the world of **The Cat in the Hat™** and other best-loved tales in Seuss Landing.™ Splash your way through the water rides of Toon Lagoon™ including **Popeye & Bluto's Bilge-Rat Barges®**. Cheer on the heroes and boo the villains in the explosive **The Eighth Voyage of Sindbad®** stunt show.

ADVENTURES FOR EVERY AGE.

With uniquely-themed play areas like **Camp Jurassic®** and **If I Ran The Zoo™** plus the colorful rides and attractions of **Seuss Landing™**, there are plenty of fun things to see and do for the youngest members of the family.





Deluxe hotel guests can travel throughout the resort by way of complimentary water taxis.



STAY ON VACATION.

UNIVERSAL ORLANDO® RESORT ON-SITE HOTELS

Close to everything. Far from ordinary. With hotels so close to all the fun and excitement, there's never a minute where you're not "on vacation" while you're on vacation. Stay at one of Universal Orlando® Resort's spectacular on-site hotels and you're right in the heart of it all. Choose from deluxe or value accommodations. Each themed hotel is within walking distance of the resort's many attractions, or you can take complimentary transportation.

Plus, all on-site guests enjoy special theme park benefits including Early Park Admission** to The Wizarding World of Harry Potter™ one hour before the theme park opens (paid theme park admission required) and deluxe hotel guests also enjoy free† Universal ExpressSM Unlimited ride access to skip the regular lines at participating rides and attractions in both theme parks (paid theme park admission required). It's the absolute best way to enjoy all Universal Orlando® Resort has to offer.

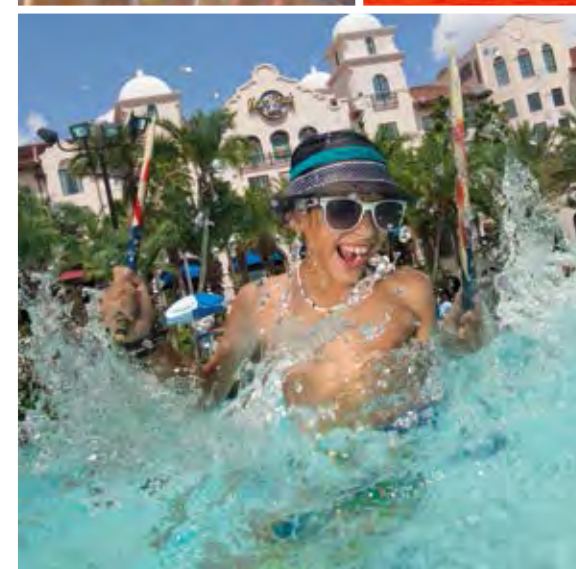
**Restrictions apply. See page 17 for details.
†Deluxe hotel guests only. Restrictions apply. See page 17 for details.



START YOUR DAY WITH A LITTLE MAGIC.

Guests of all on-site hotels enjoy **Early Park Admission**** to The Wizarding World of Harry Potter™ one hour before the theme park opens (valid theme park admission required).

**Restrictions apply. See page 17 for details.



A BLAST FROM THE PAST.

UNIVERSAL'S CABANA BAY BEACH RESORT VALUE HOTEL

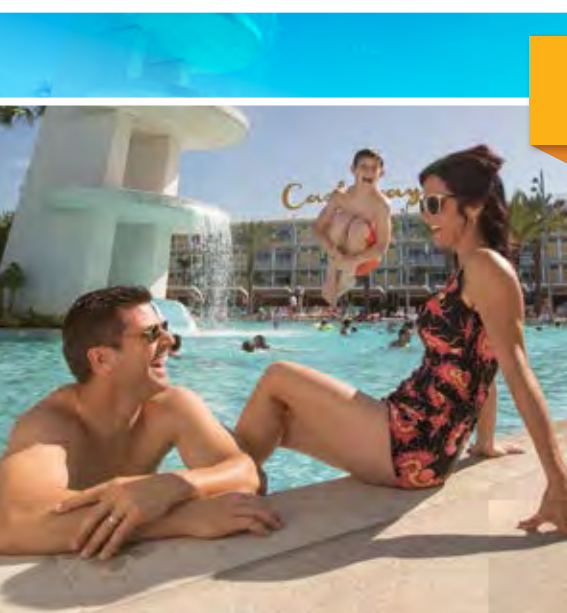
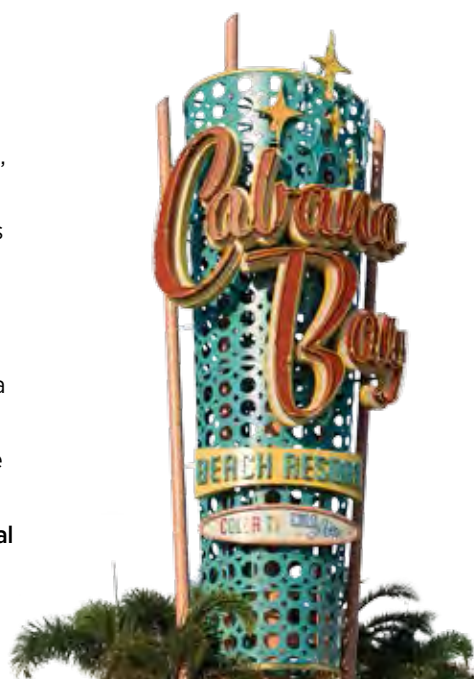
It's the most affordable way to enjoy all Universal Orlando® Resort has to offer. The resort's first value priced hotel features family suites which sleep up to six and include a kitchenette and extra bathroom space. Standard rooms are also available at this fun 1950's and 60's beach resort themed hotel.

DINING

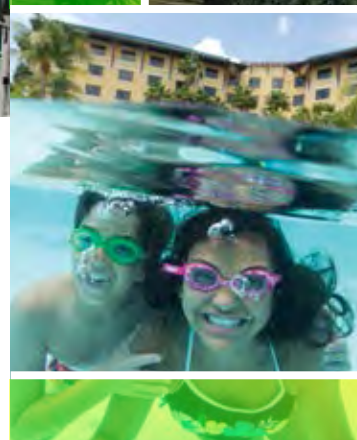
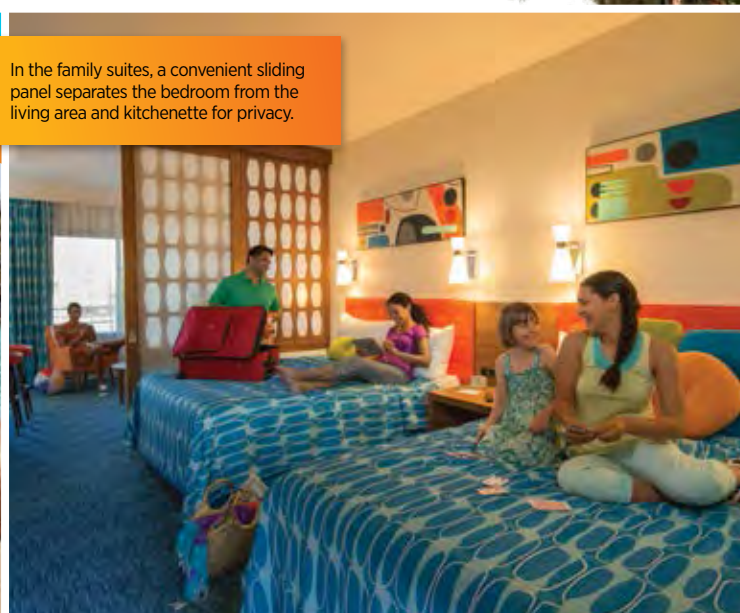
Choose from an array of taste-tempting options at the **Bayliner Diner** food court, dine while you bowl at the **Galaxy Bowl Restaurant**, or start your day at the hotel's own **Starbucks®**.

RECREATION

Enjoy two massive pools which feature a soothing lazy river and water slide. You can bowl a frame or two at the 10-lane **Galaxy Bowl**. Plus, you can work out at the complimentary **Jack LaLanne Physical Fitness Studio**.



In the family suites, a convenient sliding panel separates the bedroom from the living area and kitchenette for privacy.



COME SAIL AWAY.

LOEWS ROYAL PACIFIC RESORT DELUXE HOTEL

Kick back and relax in an oasis of tropical splendor. You'll discover lush landscaping, exotic native carvings, and a huge white sand beach to make you feel as if you've sailed away to the enchanted isles of the South Seas.

DINING

Savor the flavors of the islands with six restaurants and lounges, including the **Orchid Court Sushi Bar**, the full-service **Islands Dining Room**, and the Asian-infused creations of **Emeril's Tchoup Chop**. Plus, every Sunday **Jake's** is the setting for a fun Character Breakfast featuring many of your favorite theme park characters.

RECREATION

Have an ocean of fun in the lagoon-style pool, complete with the **Royal Bali Sea** interactive water play area. For a special treat the whole family will love, experience the music and authentic Polynesian cuisine of the weekly **Wantilan Luau** (reservations and separate fee required).



CHECK IN. ROCK OUT.

HARD ROCK HOTEL® DELUXE HOTEL

It's the perfect mix of funk and just plain fun. Here you'll feel like you just stepped off the stage, surrounded by the music, style, and irreverent attitude of the rock 'n' roll lifestyle. You'll find recently renovated guest rooms, over \$1 million in rare rock memorabilia, and service that makes every guest feel like an A-list celebrity.

DINING

Enjoy steak and seafood at the legendary **Palm Restaurant**, or American classics with a rock 'n' roll twist at **The Kitchen**. **Emack & Bolio's** offers premium ice cream in fun flavors, while adults can enjoy cocktails and conversation at the **Velvet** bar.

RECREATION

The lively swimming pool features a sand beach, volleyball, a water slide and underwater music. Legendary bands perform in the hotel lobby during "Velvet Sessions" on the last Thursday of every month (excluding Nov. & Dec. Separately ticketed event).



LUXURY WITH AN ITALIAN ACCENT.

LOEWS PORTOFINO BAY HOTEL DELUXE HOTEL

Experience *la dolce vita* – the sweet life – at Universal Orlando's premier luxury hotel, a stunning re-creation of the seaside resort town of Portofino Italy, authentic down to the cobblestone streets and sidewalk cafes. Enjoy spacious guest rooms, including delightful *Despicable Me* themed kids suites.

DINING

Eight restaurants and lounges take you on a culinary tour of Italy, from the casually elegant **Bice Ristorante** to the authentic specialties of **Mama Della's Ristorante**™ and **Trattoria del Porto**®.

RECREATION





Discover three themed swimming pools– the **Beach Pool**, the elegant **Villa Pool**, and the secluded **Hillside Pool**. Pamper yourself at the **Mandara Spa**®, and enjoy the romantic ballads of **Musica della Notte** nightly on the harborside piazza (weather permitting).



HOTEL GUESTS
ENJOY EXTRA
PRIVILEGES.

Stay at one of Universal Orlando’s on-site resort hotels and you’ll enjoy a variety of theme park benefits you can’t get anywhere else. From Early Park Admission** to FREE† Universal Express™ Unlimited ride access to skip the regular lines, the benefits alone make Universal Orlando’s on-site hotels the best choice for your Orlando accommodations.



	VALUE	DELUXE		
ON-SITE HOTELS EXCLUSIVE BENEFITS				
SKIP THE LINES FOR FREE† with Universal Express™ Unlimited ride access <small>A value of up to \$89* per person, per day. Valid theme park admission required.</small>		●	●	●
Early Park Admission** to The Wizarding World of Harry Potter™ one hour before the theme park opens. <small>Valid theme park admission required. Early Park Admission to one (1) Universal Orlando theme park as determined by Universal Orlando.</small>	●	●	●	●
Complimentary Water Taxis		●	●	●
Complimentary Shuttle Buses and walking paths to both theme parks and CityWalk®	●	●	●	●
Complimentary Scheduled Transportation^^ to nearby Wet ‘n Wild® Orlando Waterpark	●	●	●	●
Priority Seating at select restaurants throughout the resort		●	●	●
Resort-Wide Charging Privileges with room key	●	●	●	●
Complimentary delivery of merchandise purchased throughout the resort to your hotel	●	●	●	●

**Paid theme park admission required. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to one (1) Universal Orlando theme park as determined by Universal Orlando. Valid at select attractions at each park. Universal Orlando Resort reserves the right to open alternative attractions in the event that a technical problem arises or an attraction opening is delayed. Additional restrictions may apply. †Paid theme park admission required. Benefit not valid for guests staying at Universal’s Cabana Bay Beach Resort; available for purchase only. Not valid at Harry Potter and the Forbidden Journey™, Harry Potter and the Escape from Gringotts™, and other select attractions. Not valid at Hogwarts™ Express. Only valid for the number of guests staying in the room for the length of hotel stay as indicated on the Universal Express Unlimited pass. Available during normal theme park operating hours only. Not valid for separately ticketed special events or Wet ‘n Wild. Additional restrictions may apply and benefits are subject to change without notice. ^Based on seasonal peak pricing for the Universal Express Unlimited pass. ^^Scheduled transportation to Wet ‘n Wild is provided via Super Star Shuttle with departures based on regular operating hours. Must be booked one day in advance. Shuttle service does not run continuously. Boarding passes for the Super Star Shuttle required and available at the Attraction Ticket Center located in the hotel lobby. Not valid for Special Events or Groups.



A CARIBBEAN
BREEZE IS
BLOWING IN.

LOEWS SAPPHIRE FALLS RESORT
MODERATE HOTEL

OPENING IN 2016

Picture a colorful Caribbean hideaway built around a lush, tropical lagoon and towering waterfall. Upon opening in 2016, Loews Sapphire Falls Resort will immerse guests in a highly themed resort environment using traditional island styling with modern touches.

DINING

The hotel will offer a full-service restaurant with scenic views and outdoor dining, themed lobby lounge, quick-service marketplace, and a poolside bar and grill.

RECREATION

Guests will enjoy a resort-style pool with sand beach, a water slide, children’s play area and a fitness center.





NIGHTTIME FUN WITH NO COVER CHARGES

Multi-Day theme park tickets and vacation packages include all-club access* to select live entertainment venues at CityWalk®.

*Restrictions apply. See page 27 for details.



ANYTHING BUT ORDINARY.

UNIVERSAL CITYWALK® ENTERTAINMENT COMPLEX

This is where it all comes together. This is where unforgettable family fun meets restaurants that don't just make you say "Yum," but "Wow." The one place where the dining tastes of every member of the family and entertainment everyone can enjoy all intersect. It's everything you're looking for. And anything but ordinary. Universal CityWalk, The Epicenter of Awesome. Conveniently located right between both theme parks and within walking distance of each on-site hotel. CityWalk® is open daily until 2 a.m.

Some shows/venues are separately ticketed and some require ages 21 or older for admission with valid photo ID. Additional restrictions apply.

DINING

Enjoy the cuisine of **Emeril's® Restaurant Orlando**, the world's largest **Hard Rock Cafe®**, **Jimmy Buffett's® Margaritaville®**, and new venues including **The Cowfish®**, **Vivo Italian Kitchen** and **Antojitos Authentic Mexican Food**.

ENTERTAINMENT

The **Blue Man Group** show is fun for all ages. You can see the biggest names in music and comedy at **Hard Rock Live® Orlando**, and sing karaoke with a live band at **CityWalk's Rising Star**.

FAMILY FUN

Catch the latest movies at the **AMC® Universal Cineplex 20 with IMAX®**, and challenge the kids to 36 holes of mini-golf fun at **Hollywood Drive-In Golf.™**





SHARE THE RUSH.

WET 'N WILD® ORLANDO WATERPARK

Orlando's most exciting waterpark is just minutes away from Universal Orlando® Resort. Wet 'n Wild® features more thrill rides and more multi-passenger rides than any other waterpark around. For the best value, purchase a 3-Park Unlimited Ticket[℥] which allows you to visit Universal Studios Florida®, Universal's Islands of Adventure® and Wet 'n Wild® as often as you like within a 14-consecutive day period for one low price.

ACTION & THRILLS

Slide through four lanes of head-to-head competition on the new **Aqua Drag Racer**,™ the tallest and fastest ride of its kind in Florida, plus high-speed slides like **Bomb Bay**, **Mach 5**, and **The Storm**.

GROUP RIDES

You'll find wide array of multi-passenger water rides including **Disco H2O**,™ **Brain Wash**,™ **The Surge**, and more.

FAMILY FUN

Enjoy the **Surf Lagoon**, the **Lazy River**, and the **Blastaway Beach**™ water play area.

℥℥See page 27 for details.

Complimentary scheduled transportation^{^^} to and from Wet 'n Wild® is available for Universal Orlando's on-site hotel guests.

^{^^}Restrictions apply. See page 17 for details.



It'll be a celebration of screams as **Halloween Horror Nights**® marks its 25th year with more scares than ever before.



MAKE YOUR VISIT EVEN MORE SPECIAL.

Nobody throws a party like Universal Orlando® Resort. From concerts to parades to unique seasonal festivities, be sure to plan your next visit around these exciting special events.

A CELEBRATION OF HARRY POTTER™ WINTER

You don't have to be a Harry Potter™ fan to enjoy **A Celebration of Harry Potter**,™ a weekend filled with film talent appearances, demonstrations, and other activities.

MARDI GRAS SPRING

Universal Orlando's **Mardi Gras** offers a dazzling parade, beads, and the biggest names in music live in concert.

ROCK THE UNIVERSE® FALL

This two-day festival at Universal Studios® features the hottest bands in Christian Rock.℥

HALLOWEEN HORROR NIGHTS® FALL

Each fall, Universal Studios® transforms into the nation's premier Halloween event featuring terrifying haunted houses, electrifying scare zones, and outrageous live shows.℥

HOLIDAY FESTIVITIES WINTER

The whole family will enjoy the colorful *Who*-liday festivities of **Grinchmas**,™ and see authentic balloons and floats in the **Macy's Holiday Parade**.™ Plus, you can ring in the New Year at Universal CityWalk's dazzling celebration—**eVe**!

Entertainment, attractions, pricing, tickets and dates are subject to change without notice. ℥Separately ticketed event. ℥Separately ticketed event. Restrictions apply. New Year's Eve at CityWalk is for 21+ only. Valid Photo ID required.





UNIVERSAL PARKS & RESORTS VACATIONS®

THE OFFICIAL TRAVEL COMPANY OF UNIVERSAL ORLANDO® RESORT

From hotels to airfare to rental cars to theme park tickets, we have everything you need to design the ideal vacation in one simple, easy and convenient transaction.

We also offer exclusive vacation enhancements such as Universal Express™ Unlimited ride access,[†] character breakfasts, the Universal Dining Plan, and much more.

You can choose from a wide selection of on-site or off-site hotels that offer the perfect accommodations to meet your needs. Our spectacular on-site hotels are featured on pages 11-18 and off-site Universal Partner Hotels start on page 33.

BEST PRICE GUARANTEE

SEE PAGE 38 FOR DETAILS

Universal Parks & Resorts Vacations® provides the best Universal Orlando® Resort vacation package selection and value.

If you find an identical vacation package at a price lower than what is offered on our websites or through the Universal Orlando Guest Contact Center, contact your travel agent within 48 hours of initial deposit to claim the Best Price Guarantee. If our Team Members verify eligibility, they'll issue the adjustment for the difference in price, plus give a \$25 credit to purchase additional items for your vacation package.[‡]

[†]Deluxe hotel guests only. Restrictions apply. See page 17 for details.
[‡]Restrictions apply. See page 38 for details.





CREATE YOUR IDEAL VACATION.

Create your complete vacation package quickly and easily. When you purchase any vacation package with Universal Parks & Resorts Vacations® you'll receive special benefits like **Early Park Admission**** to The Wizarding World of Harry Potter™ one hour before the theme park opens.

BOOK WITH UNIVERSAL PARKS & RESORTS VACATIONS® TODAY.

THE WIZARDING WORLD OF HARRY POTTER™ EXCLUSIVE VACATION PACKAGE

Ask your travel provider about this exclusive package only available through Universal Parks & Resorts Vacations. It includes:

- 4-Night hotel accommodations
- 3-Day Park-to-Park Tickets†‡
- Breakfast at the Leaky Cauldron™ in Universal Studios® - one per person
- Breakfast at the Three Broomsticks™ in Universal's Islands of Adventure® - one per person
- **Early Park Admission**** to The Wizarding World of Harry Potter™ one hour before the theme park opens.
- Special themed Welcome Parcel^Δ

All package inclusions & options subject to change without notice. Errors will be corrected where discovered, and Universal Orlando and Universal Parks & Resorts Vacations reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions, whether such error is in this brochure, on a website, or any print or other advertisement relating to these products and services. †‡The 3-Day Park-to-Park Ticket entitles one (1) guest admission to BOTH Universal Orlando Resort theme parks on the same day for the duration of the ticket. Ticket is valid for any three (3) calendar days during a fourteen (14) consecutive calendar day period which includes the first day any portion of the ticket is used during normal operating hours. Unused days will be forfeited. Ticket excludes parking, discounts on food and merchandise, and separately ticketed events. Additional restrictions apply which are subject to change without notice. Tickets are non-refundable, non-transferable, and must be used by the same person on all days. Operating hours, prices, dates, times, attractions, and entertainment are subject to availability and to change without notice. **Paid theme park admission required. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to one (1) Universal Orlando theme park as determined by Universal Orlando. Valid at select attractions at each park. Universal Orlando Resort reserves the right

2-PARK GETAWAY

If you're looking for a standard hotel and theme park ticket package, take advantage of 3-Night Vacations like our 2-Park Getaway, which includes hotel accommodations, admission to both Universal Orlando® theme parks, and **Early Park Admission**** to The Wizarding World of Harry Potter™ one hour before the theme park opens.

Upgrade to one of three deluxe on-site hotels and skip the regular lines at participating rides and attractions at both theme parks with free† Universal Express™ Unlimited ride access.

CUSTOMIZE YOUR VACATION PACKAGE

You can tailor a vacation package to fit your needs. Choose the hotel and the number of days you're staying. Add on theme park tickets. Include a day at Wet 'n Wild® Orlando Waterpark, Universal Orlando's Dining Plan, or a performance of Blue Man Group. Do you need airfare and ground transportation? Create *your* ideal vacation based on what your family wants to experience.

to open alternative attractions in the event that a technical problem arises or an attraction opening is delayed. Additional restrictions may apply. †Paid theme park admission required. Benefit not valid for guests staying at Universal's Cabana Bay Beach Resort; available for purchase only. Not valid at Harry Potter and the Forbidden Journey,™ Harry Potter and the Escape from Gringotts,™ and other select attractions. Not valid at Hogwarts™ Express. Only valid for the number of guests staying in the room for the length of hotel stay as indicated on the Universal Express Unlimited pass. Available during normal theme park operating hours only. Not valid for separately ticketed special events. Additional restrictions apply and benefits are subject to change without notice. ΔUpon full payment for The Wizarding World of Harry Potter™ Exclusive Vacation Package we will send an E-Travel Document to the e-mail provided at the time of booking. The E-Travel Document will include confirmation instructions, destination information and details about the special themed Welcome Parcel. Guest will have their special themed Welcome Parcel (excluding theme park tickets) delivered to the hotel within 24 hours of arrival and guest should follow ticketing instructions contained within the E-Travel Document. Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number ST-24215.



**BLUE
MAN
GROUP**

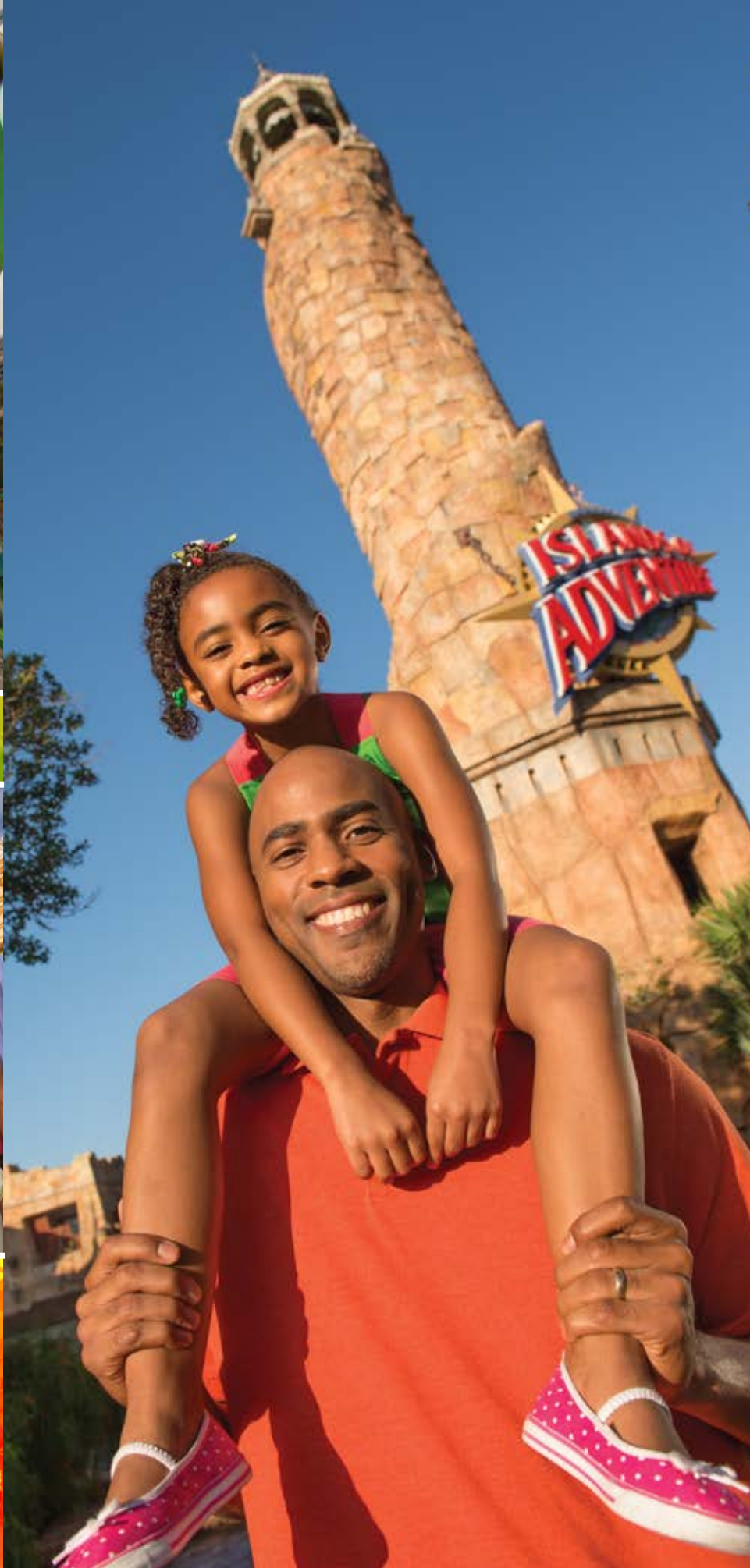
VACATIONS DESIGNED BY YOU.

Universal Orlando® Resort lets you create the vacation package and ticket that's just right for you and your family. Whether you want to stay on-site or prefer a nearby hotel, whether you're looking to stay a week or longer or only have a few days, we give you all the options you need to customize the ideal vacation.

Pick your theme park tickets. Add Park-to-Park access for the utmost in flexibility. Select a variety of shows, attractions, dining options or more to enhance your vacation. With so much to see and do, you'll need at least three days to enjoy it all.

The best way to experience the best of both theme parks is with a multi-day ticket. Free access* to live entertainment at Universal CityWalk® is included with any multi-day ticket purchase.

Additional restrictions apply to all ticket/add-on products and all offers, prices, benefits and entertainment are subject to change without notice. All ticket products are valid during normal theme park operating hours only. Parks, attractions, or entertainment may: close due to refurbishing, capacity, weather or special events; change operating hours; and otherwise change or be discontinued without notice. *Not valid for separately ticketed concerts and special events. Some shows/venues are separately ticketed and some require ages 21 or older and a cover charge for admission with valid photo ID. Does not include movies at AMC® Universal Cineplex 20 with IMAX®, the Blue Man Group show or Hollywood Drive-in Golf.™ Subject to availability. Restrictions apply and benefits are subject to change without notice. **The 3-Park Unlimited Ticket allows you to visit Universal Studios®, Universal's Islands of Adventure®, and Wet 'n Wild® as often as you like on all days within a 14-consecutive day period. Unused days shall be forfeited. Guests utilizing self-parking pay a parking fee only once per day with the presentation of that day's parking receipt and valid ticket, regardless of how many parks are visited in one day. Additional restrictions may apply.



TRANSPORTATION OPTIONS

Whether you need a car or prefer to vacation without a car, you'll find a variety of options to help get you where you need to go. Add any of these transportation options to a Universal Parks & Resorts Vacations® package.

AIRPORT TRANSFER

Take advantage of quick and affordable round-trip transportation between Orlando International Airport and local hotels via shuttle service.

ROUND-TRIP MEET & GREET TRANSFER

Travel between Orlando International Airport and Universal Orlando® on-site hotels or Universal Partner Hotels via taxi sedan or van.

TAKE TWO TRANSFER

Enjoy one-way transfer service from Orlando International Airport to a Universal Orlando® Resort hotel and one-way transfer from a Universal Orlando hotel to a Walt Disney World® hotel.

AREA TRANSPORTATION

For guests staying at a Walt Disney World® Resort area hotel we offer round-trip shuttle transportation to Universal Orlando® Resort.

RENTAL CAR

Whether you want to cruise around town in a convertible or save money with an economy car, we can make arrangements for the vehicle that best meets your needs.

Advance purchase required for transportation options.



CHOW DOWN. DRINK IT ALL IN.

DINING AT UNIVERSAL ORLANDO® RESORT

Dine on authentic British cuisine at the **Three Broomsticks™** in The Wizarding World of Harry Potter™- Hogsmeade™. Grab a Krusty Burger in Springfield's **Fast Food Boulevard**. Sample "Burgushi," a fusion of burgers and sushi, at **The Cowfish®** in Universal CityWalk®. Be serenaded by strolling musicians at **Mama Della's Ristorante™** at Loews Portofino Bay Hotel. There's fun themed dining to please any palate throughout Universal Orlando® Resort.

UNIVERSAL DINING PLANS

Pre-purchase a **Universal Dining Plan**^{††} (includes a full-service restaurant meal and is only available as part of a vacation package booked through Universal Parks & Resorts Vacations®) or **Universal Dining Plan – Quick Service**^{††} and enjoy convenience, savings, and selection, including over 100 dining locations to choose from in both theme parks and Universal CityWalk®.

CHARACTER DINING

Meet some of your favorite Universal Studios® theme park characters at **Universal's Superstar Character Breakfast**[‡]. Universal's on-site hotels also offer character appearances on select days and nights.

EVENING DINING EXPERIENCES

Cap off the evening with a delicious dinner and dazzling entertainment at **Universal's Cinematic Spectacular® Dining Experience**[‡].

††Restrictions apply. Gratuities are not included. Children ages 9 and under must order from the Kid's Menu. Theme park admission is required for dining in Universal Studios and Islands of Adventure. Dining Plan locations and menus are subject to change without notice. Dining venue operating hours vary by location. Merchandise is not included. Only valid during normal operating hours and excludes dining during separately ticketed events. The Universal Dining Plan is non-transferrable and non-refundable. Advance reservations suggested. ‡Separate fee. Theme park admission and reservations required.





**BLUE
MAN
GROUP**

The whole family will have a ball at **Blue Man Group**, where audience participation is part of the fun.

PUMP UP YOUR VACATION.

VACATION ENHANCEMENTS

Sensational live entertainment. Unforgettable family fun. Unique special events. Priority access to theme park attractions. Be sure to add one or more of these terrific options to any Universal Parks and Resorts Vacations® package to take your vacation to a whole new level of excitement.

UNIVERSAL EXPRESSSM

Skip the regular lines at participating rides and attractions throughout Universal Orlando's theme parks with a Universal ExpressSM Pass.^{\$5}

BLUE MAN GROUP

Experience the mystery, the euphoria, and the indescribable celebration of art, technology, and music that is Blue Man Group.

WET 'N WILD® ORLANDO WATERPARK

With more multi-passenger tube rides than any other waterpark in Orlando, Wet 'n Wild is the perfect place to relax, have fun and enjoy the warm Florida sun.

VIP EXPERIENCE

Get the red carpet treatment with a personally guided tour of Universal Orlando® Resort's theme parks, including front-of-the-line access to all rides and attractions.

UNIVERSAL'S PHOTO CONNECT®

Capture every unforgettable vacation memory and begin collecting and sharing all of your photos as soon as you arrive at Universal Orlando® Resort with a photo package or keepsake from Universal's Photo Connect.®

AIR INCLUSIVE VACATIONS

Add airfare to your trip to create a seamless vacation experience.

GROUP VACATIONS

Customize your Group Vacation with hotel accommodations, theme park tickets, and much more.

Exclusive Benefits for Groups with 10 or More Guest Rooms:

- Every member of the group will receive Early Park Admission** to The Wizarding World of Harry Potter™ one hour before the theme park opens (valid theme park admission required)
- FREE Universal Orlando® lanyard – one per group member
- FREE Universal Orlando® A Universe of Savings coupon book[€] with up to \$150 in savings on food, merchandise, and more
- Personalized web page containing Group Vacation information and individual payment processing
- As a bonus, the group leader will receive a FREE Universal Dining Plan[#] with purchase of Dining Plan by the Group
- Special discounts on select products

TRAVEL PROTECTION OPTIONS

Universal Parks & Resorts Vacations® Travel Protection Options⁶ provide you with the flexibility to cancel your vacation for any reason prior to departure and provide coverage for unplanned occurrences during your trip.

\$\$Paid theme park admission required. Not valid at Harry Potter and the Forbidden Journey™, Harry Potter and the Escape from Gringotts™ and other select attractions. Universal ExpressSM passes not valid at Hogwarts™ Express and available during normal theme park operating hours only. Not valid for separately ticketed special events or Wet 'n Wild. Additional restrictions may apply and benefits are subject to change without notice. **Paid theme park admission required. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to one (1) Universal Orlando theme park as determined by Universal Orlando. Valid at select attractions at each park. Universal Orlando Resort reserves the right to open alternative attractions in the event that a technical problem arises or an attraction opening is delayed. Additional restrictions may apply. €Package purchase required; one "A Universe of Savings" coupon book per package. Other restrictions may apply. #Complimentary Group Leader Dining plan must match the dining plan purchased by the group in dining plan type and length. Valid for Universal Dining Plan – Full Service or Universal Dining Plan – Quick Service. Gratuities are not included. Children ages 9 and under must order from the Kid's Menu. Theme park admission is required for dining in Universal Studios® and Universal's Islands of Adventure®. Dining Plan locations and menus are subject to change without notice. Dining venue operating hours varying by location. Merchandise is not included. Only valid during normal operating hours and excludes dining during separately ticketed events. The Universal Dining Plan is non-transferable and non-refundable. Advance reservations suggested. 6See page 41 for details.



Enjoy the red carpet treatment and exclusive behind-the-scenes access with the VIP Experience.



A VARIETY OF
HOTEL OPTIONS
MINUTES
AWAY.

Chosen based on quality, reputation, and proximity to Universal Orlando®, the Universal Partner Hotels are each located within minutes of Universal Orlando Resort. From value to moderate to luxury accommodations, the Universal Partner Hotels offer many ideal options. Plus, you'll receive FREE scheduled transportation¹ between your hotel and Universal Orlando.

In addition to transportation and the wide range of accommodations our Universal Partner Hotels offer, guests can also enjoy additional BONUS BENEFITS at some of our partner hotels.

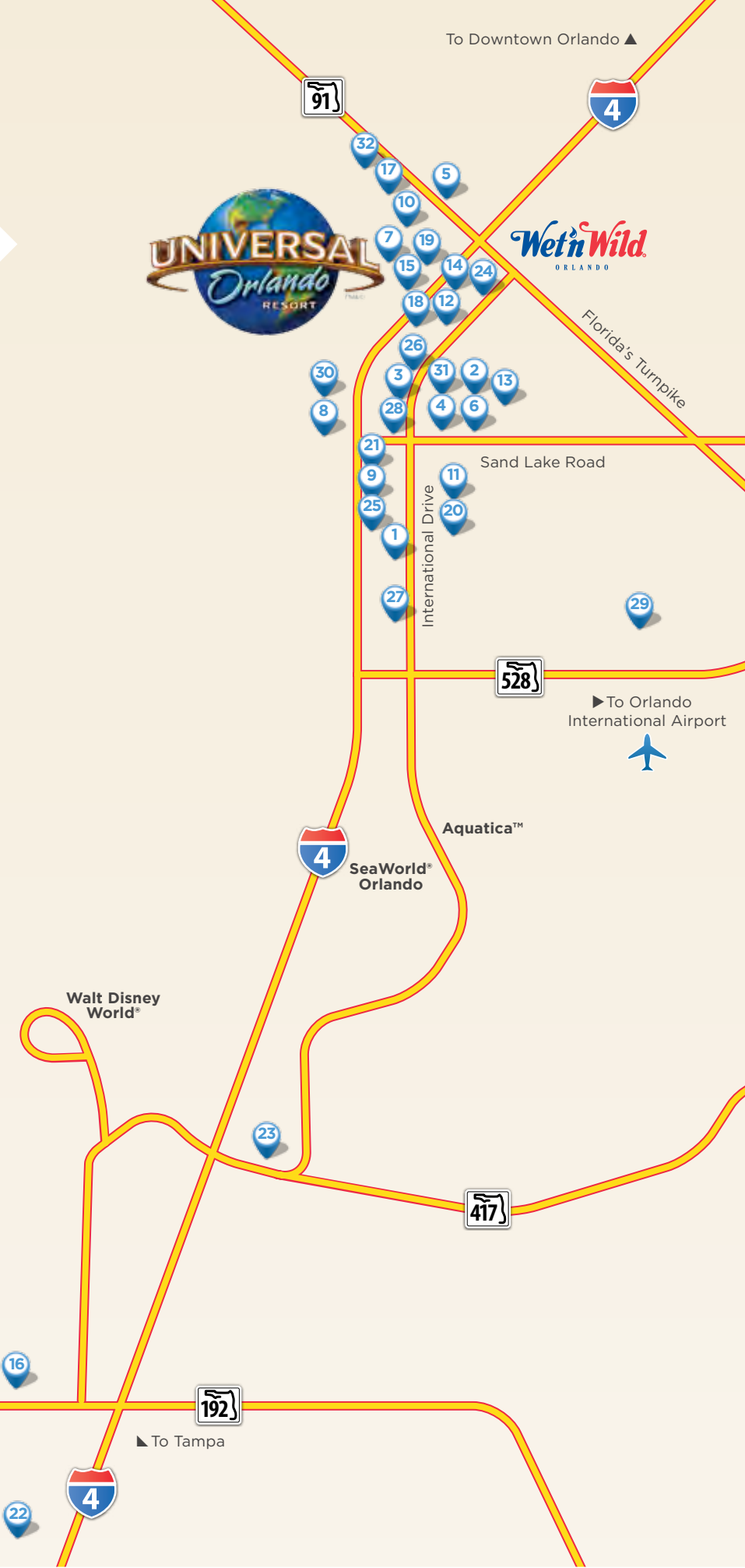
BONUS
★
BENEFITS

Guests staying at hotels noted by the star symbol receive the following Bonus Benefits:

- Discounts on merchandise² at select Universal Orlando® & Wet 'n Wild® Orlando theme park locations.
- Discounts on food and non-alcoholic beverages at select theme park and CityWalk® locations²



Participating Universal Partner Hotels subject to change without notice.
¹Transportation schedule and availability subject to change without notice. ²Not valid with any other offers, promotions or discounts. Benefits subject to change without notice. Discounts are not valid at The Wizarding World of Harry Potter.™ Excludes carts and outdoor kiosks. Excludes all Harry Potter™ merchandise available at Islands of Adventure® Trading Company and Universal Studios Store® at Universal's Islands of Adventure and Universal Studios Florida®, film, batteries, candy, tobacco, sundries, and media. Benefits not valid after checkout date.



1 AVANTI RESORT ★ ◆◆◆

After a total renovation, this hotel is a shining beacon in the heart of activity and dining options on International Drive. Enjoy casual dining and beverage options at our Pool Bar & Grill, Café/Marketplace and Lobby Barista featuring Starbucks®

- Oversized pool area with kids water playscape, beach volleyball and shuffleboard
- 652 renovated, contemporary-style guest rooms & suites
- Resort-wide WiFi, fitness center, and game room



2 BEST WESTERN ORLANDO GATEWAY ★ ◆◆◆

Within walking distance to exciting shopping, dining and entertainment, this full-service hotel provides family friendly accommodations.

- Full-service restaurant, lounge and deli
- Heated pool, whirlpools, tennis and basketball courts
- Free wireless internet access, parking, fitness center and business center



3 COCO KEY HOTEL AND WATER RESORT - ORLANDO ★ ◆◆◆

We make guests happy at Orlando's only canopy-covered outdoor water resort! Located on International Drive, central to all attractions.

- 54,000 sq. ft. water resort with 4 pools, 14 slides and interactive play island
- 3 restaurants and a 6,500 sq. ft. Key Quest Arcade
- Modern décor rooms with in-room mini refrigerator and safe



4 COMFORT INN & SUITES ★ ◆◆◆

Located in the heart of the world-famous International Drive area, this hotel puts you just minutes from all there is to see and do in Orlando.

- All rooms include microwave & mini fridge
- Complimentary full hot breakfast buffet
- Complimentary WiFi, business center, fitness center, & scheduled attraction shuttle



5 COMFORT SUITES ORLANDO ★ ◆◆◆

This property offers all-suite hotel accommodations, ideal for all travelers offering comfort, convenience and unsurpassed hospitality.

- Complimentary hot breakfast buffet, business center and WiFi throughout hotel
- Complimentary outdoor heated pool, hot tub and fitness center
- In-room amenities include refrigerators, microwaves and pull out sofa beds



6 COUNTRY INN & SUITES ◆◆

Located near Universal Orlando®, this property offers guest rooms and suites with all the amenities needed for a great trip.

- Complimentary Be Our Guest Hot Breakfast Daily
- Gift shop, fitness center and game room
- Complimentary high-speed internet access



7 DOUBLETREE BY HILTON AT THE ENTRANCE TO UNIVERSAL ORLANDO® ★ ◆◆◆

Enjoy the world famous cookies upon arrival in this full-service hotel! The spacious guest rooms include 2 queen or 1 king bed and the Sweet Dreams Bedding Package plus:

- 32" flat screen TVs, mini-refrigerator and coffee maker
- Starbucks, deli, bar and full-service restaurant
- Heated Jr. Olympic-size pool, whirlpool, fitness center and game room



8

DRURY INN & SUITES



Located just off Interstate-4, this hotel provides easy access to Universal Orlando® Resort and many FREE extras for guests to enjoy!

- Free HOT! QUIKSTART® Breakfast
- Free 5:30 Kickback® – Hot Food & Cold Beverages
- Indoor/outdoor connecting pool with Whirlpool



9

EMBASSY SUITES



Located at International Drive and Jamaican Court, this full-service property offers spacious two-room suites as well as extra amenities.

- Complimentary cooked-to-order breakfast daily
- Complimentary cocktails every evening 5:30-7:30
- Mini refrigerators and microwaves in all suites



10

FAIRFIELD INN & SUITES

NEAR UNIVERSAL



Great on-site amenities, friendly staff and comfortable guest rooms with deluxe bedding have made this hotel a popular choice for travelers.

- Complimentary hot breakfast
- Free upgraded WiFi and 24-hour fitness room
- Non-smoking hotel



11

FAIRFIELD INN & SUITES ORLANDO

INTERNATIONAL DRIVE/CONVENTION CENTER



Centrally located, this hotel lets you walk to over 30 restaurants, shops and attractions.

- Microwave, fridge, coffee maker and hair dryer in all rooms
- Outdoor pool and jacuzzi
- Free scheduled shuttle to major theme and water parks



12

FOUR POINTS BY SHERATON STUDIO CITY



Located on the world-famous International Drive, just minutes from Universal Orlando® Resort.

- Collection of restaurants, shopping and attractions nearby
- Fully renovated pool with full-service bar and scheduled pool activates for families to enjoy
- Game room and laundry facilities



13

HAMPTON INN



Conveniently located near Universal Orlando® Resort, this hotel features many amenities including an on-site convenience store and Universal Orlando Ticket Center in the hotel lobby.

- Complimentary hot breakfast with to-go options
- Free high-speed WiFi and coin guest laundry
- Pool with cabanas and on-site fitness center



14

HILTON GARDEN INN



Near Universal Orlando® and hundreds of dining, shopping and entertainment venues all accessible on the I-Ride Trolley. Rooms feature mini-fridge, microwave and coffee maker.

- Free wireless internet
- Free fitness and business centers, parking, and no resort fees
- On-site restaurant and Tiki Bar lounge with 10 poolside cabanas



15

HOLIDAY INN & SUITES

ACROSS FROM UNIVERSAL ORLANDO®



Fresh • Spacious • Modern • and Affordable! This hotel's Deluxe Guest rooms and suites offer 2 Double Beds or 1 King.

- 32" LCD flat screen TV's, microwave, refrigerator and coffee maker
- Heated pool, game room, fitness center, business center
- Free parking, free WiFi and on-site TGI Fridays™



16

HOLIDAY INN CLUB VACATIONS

AT ORANGE LAKE RESORT



At this spacious, picturesque villa resort you can relax at the lazy river-style pool or challenge the rolling greens of one of the golf courses. Enjoy 2 & 3 bedroom suites (sleep up to 12 guests) that come with a fully equipped kitchen, washer & dryer, living and dining areas and much more.

- 7 swimming pools
- 9 restaurants and poolside bars
- 4 onsite golf courses



17

HOLIDAY INN EXPRESS HOTEL & SUITES



Near Universal Orlando® Resort, this property offers a towering 11-story building that features comfortable rooms and suites and service that will surpass your every expectation.

- Breakfast buffet with hot items
- Fitness center, business center and free WiFi access
- Universal Orlando Ticket Center in lobby



18

HOMWOOD SUITES BY HILTON



This spacious 5-story hotel features “home-like” one bedroom suites with separate living, dining, and sleeping areas.

- Complimentary breakfast buffet
- Evening Welcome Home reception (Mon-Thurs) featuring full dinner fare, beer, wine, and assorted beverages
- In-room fully equipped kitchens



19

HYATT PLACE



Spacious guestrooms with a 42" flat panel high-definition television, the signature Hyatt Grand Bed and a plush Cozy Corner oversized sofa sleeper.

- Newly renovated
- Complimentary hot buffet-style breakfast and wireless Internet
- Swimming pool and fitness center



20

LA QUINTA INN & SUITES



Features a sun-drenched lobby, whirlpool, gazebo, meeting rooms and fitness center.

- Free Bright Side Breakfast and free internet
- Courtyard with heated pool
- Fitness center



21

LA QUINTA INN ORLANDO INTERNATIONAL DRIVE



This exceptionally located hotel provides spacious rooms featuring Samsung Flat-panel TV's with 30 channels of HD programming and Plug-and-Play access for electronics.

- Free Bright Side Breakfast and high speed internet access
- Outdoor Pool with Poolside Tiki Bar & Miniature Golf
- Pet-Friendly Hotel





MYSTIC DUNES RESORT & GOLF CLUB



Enjoy close proximity to fun and excitement at this distinctive destination resort. Escape to a relaxing, tranquil retreat of spacious, fully-appointed villas and a wide array of resort amenities.

- 4 heated resort pools including Dunes Lagoon with 2-story water slide and private cabanas
- Complimentary theme park shuttle transportation
- Kenzie's Full Service Restaurant & Bar



NICKELODEON SUITES RESORT



Have the slime of your life and enjoy spacious 2-bedroom Family Suites that sleep up to six people with a separate living area and kitchenette. Meet SpongeBob, Dora, Teenage Mutant Ninja Turtles and other Nick characters!

- Live Nickelodeon shows, games, characters & SLIME!
- Two giant water parks with 13 slides, mini-golf, basketball, arcade, laser maze and 4-D movie theatre
- Character breakfast with SpongeBob & friends or dinner with the Teenage Mutant Ninja Turtles



ORLANDO INTERNATIONAL RESORT CLUB



Located just off International Drive, suites offer a king bed in the master bedroom, two twins in the second bedroom and a sleeper sofa in the living room. Condos also boast two private baths, washer/dryer and balcony or patio.

- All spacious 2 bedroom suites with fully equipped kitchens
- Fitness Center, sports courts and children's playground
- Close to shopping, dining and entertainment



RAMADA CONVENTION CENTER I-DRIVE ORLANDO



Located on International Drive minutes from Universal Orlando® Resort, this hotel features free amenities such as access to the YMCA Aquatic Center, Business Center, High Speed Internet throughout hotel and a Hot American Breakfast Buffet.

- Free parking at hotel and scheduled shuttle to Universal Orlando® Resort
- Free coffee & tea service 24 hours a day
- Iron/Ironing Boards, Microwaves & Refrigerators in all rooms



ROSEN INN



Staying at this hotel within two miles of Universal Orlando® puts guests within minutes of Orlando's attractions and all that International Drive has to offer.

- Three dining options plus Kids Eat Free program
- Outdoor pool, game room and fitness center
- International pub & Shogun Japanese Steakhouse



ROSEN INN AT POINTE ORLANDO



Minutes from Universal Orlando® and close to shopping, movies and many restaurants. This family friendly hotel provides a great location for your Orlando vacation.

- Buffet restaurant, sports bar, 24 hour market, Starbucks® Coffee and gift shop
- Kids 9 and under eat free (with adult, buffet only)
- Game Room, 3 pools, free WiFi and parking



ROSEN INN INTERNATIONAL



Within walking distance to exciting shopping, dining and entertainment, this lively hotel provides family friendly accommodations in the heart of Orlando's famous International Drive.

- Family buffet restaurant, modern style lounge, mini-market/deli and gift shop
- Kids aged 9 and under eat free (with adult, buffet only)
- Game room, two pools, free WiFi and parking



ROSEN SHINGLE CREEK



This hotel is nestled on a 230-acre site along Shingle Creek and just a short distance to a variety of Orlando's best attractions, restaurants, shopping and entertainment venues. 1,500 guest rooms offer luxurious first-class settings that capture the hotel environment.

- State-of-the-art rooms and amenities
- Highly rated 18-hole championship golf course plus outstanding sports facilities
- Ultramodern spa complete with nine treatment rooms



WESTGATE LAKES RESORT & SPA



Enjoy the comforts of a fully-furnished home, from studios to 3 bedroom villas. Most villas offer fully-equipped kitchen or kitchenette, sleeper sofa, separate dining area, whirlpool tub and screened-in patio or balcony.

- 7 heated outdoor pools and hot tubs with 4 children's wading pools
- Complimentary scheduled shuttle service to Universal Orlando Resort
- Westgate Smokehouse Grill on-site restaurant serving breakfast and dinner



WESTGATE PALACE



Completely furnished 2 bedroom, 2 bath villas feature a queen bed, two twin beds, and a queen sleeper sofa, as well as a dining area, full bath with jetted tub and washer/dryer.

- Complimentary scheduled shuttle service to Universal theme parks
- Heated swimming pool with panoramic sun deck and pool bar
- Video arcade/game room and a complete line-up of daily family activity fun



WINGATE BY WYNDHAM



Within one mile of Universal Orlando® this designated Green Lodging hotel offers ideal accommodations for all travelers.

- Complimentary extended hot breakfast
- Spa, fitness center and outdoor pool
- In-room complimentary high-speed internet access

All prices, package inclusions & options subject to availability and to change without notice and additional restrictions may apply. Errors will be corrected where discovered, and Universal Orlando and Universal Parks & Resorts Vacations reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions, whether such error is on this website or any print or other advertisement relating to these products and services.

³The Best Price Guarantee only applies to Universal Orlando vacation packages purchased on Universal Parks & Resorts Vacations websites (UniversalOrlando.com, UniversalOrlandoVacations.com, UniversalTravelAgents.com) or the Universal Orlando Guest Contact Center and is available only for identical qualifying package to Universal Orlando and must have exact itinerary matches. For example same hotel (including room category, name and special room requirements), same rental car company and vehicle class with taxes fees included, and the exact same dates and times of travel as booked on your original vacation package and excludes the Vacation Protection Plan (and similar insurance programs) and airfare. Early Park Admission will not be considered in determining an identical qualifying package. The Best Price Guarantee applies only to the complete package price and individual component prices cannot be claimed in conjunction with the Best Price Guarantee.

Exclusions: the Best Price Guarantee does not apply to vacation packages offered through online auction websites, membership programs, corporate discounts, group rates, promotional rates offered for groups including but not limited to, Florida Residents, associations, military, government, convention attendees, timeshare tour offers, or promotions not offered by Universal Parks & Resorts Vacations to the general public.

In order to be eligible, claims must be made within forty-eight (48) hours of the initial deposit or complete purchase on a Universal Parks & Resorts Vacations website, whichever comes first. All requests are subject to verification by Universal Parks & Resorts Vacations. We reserve the right not to verify any request we believe was made in bad faith or fraudulently. Universal reserves the right to modify or discontinue the Best Price Guarantee at any time, for any reason, and without prior notice or liability to you. Your eligibility under the Best Price Guarantee is determined by the terms that are in effect at the time of your claim. No change in the Best Price Guarantee will affect any claim that is currently being verified or already verified. The \$25 credit only applies to the purchase of additional Universal Parks & Resorts Vacations vacation package components, is not valid for Universal Orlando gift cards or Vacation Protection Plan and must be redeemed at the same time as the price adjustment.

Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number ST-24215.



TRAVEL TIPS

KNOW BEFORE YOU GO

FOR THE EARLY BIRDS

The Wizarding World of Harry Potter™ is definitely a crowd favorite, but you can get in an hour before the general public with Early Park Admission,** a free perk when you stay at one of our on-site hotels.

**Valid theme park admission required. See page 17 for details.

EXPRESS YOURSELF

With a Universal Express™ Pass, you not only get to skip the regular lines** one time at participating rides and attractions, you get to fit more fun stuff into your day.

§§Separate fee. Valid theme park admission required. See page 32 for details.

TWICE THE MAGIC

With The Wizarding World of Harry Potter™ – Diagon Alley™ in Universal Studios, and The Wizarding World of Harry Potter™ – Hogsmeade™ next door in Islands of Adventure, you'll need admission to both Universal Orlando® theme parks to experience these two uniquely different lands. A Park-to-Park admission ticket will give you access to both theme parks PLUS access to the Hogwarts™ Express.*

*Additional restrictions apply.

FOOD FOR THOUGHT

With so much to do, you don't want to go hungry. The Universal Dining Plans†† give you the convenience of purchasing meals ahead of time at over a hundred dining locations throughout the resort.

††Restrictions apply. See page 30 for details.

HUNGRY FOR MORE

After a day in the theme parks, head to Universal CityWalk® for great entertainment and a dazzling array of dining options sure to please every member of the family.

RIGHT OUTSIDE YOUR DOOR

Universal Orlando's resort hotels put you close to everything. Complimentary water taxis provide easy transportation throughout Universal Orlando® Resort, taking you between any of the deluxe resort hotels and the theme parks plus CityWalk®. Complimentary shuttle buses are also available from every on-site hotel, and each is also within easy walking distance of the attractions.



DOWNLOAD THE APP.

Put everything you need to know to make the most of your vacation in the palm of your hand. Download **The Official Universal Orlando® Resort App**. It's free!

Check wait times, explore the parks with detailed maps and photo navigation, find height requirements, customize your park experience using filtered lists and maps, and create your own favorites list.

Plus, free **XFINITY® WIFI** is available throughout both parks and Universal CityWalk®



CHILD SWAP

Most rides and attractions feature a "Child Swap" area so families with small children can assign someone to sit out with the kids, then immediately get their turn to experience the attraction when the rest of the party gets off the ride.

STAY DRY

You can get very wet on water rides such as Popeye & Bluto's Bilge-Rat Barges® and Dudley Do-Right's Ripsaw Falls® at Universal's Islands of Adventure.® You may want to bring a change of clothing and store it in a rentalⁱ locker at the park.

ⁱSeparate fee required.

TIME OUT (FOR THE GROWNUPS)

Stop by any of the super-fun play areas in both theme parks to let little ones burn off some of that endless energy while you take a break.

VACATION FROM THE VACATION

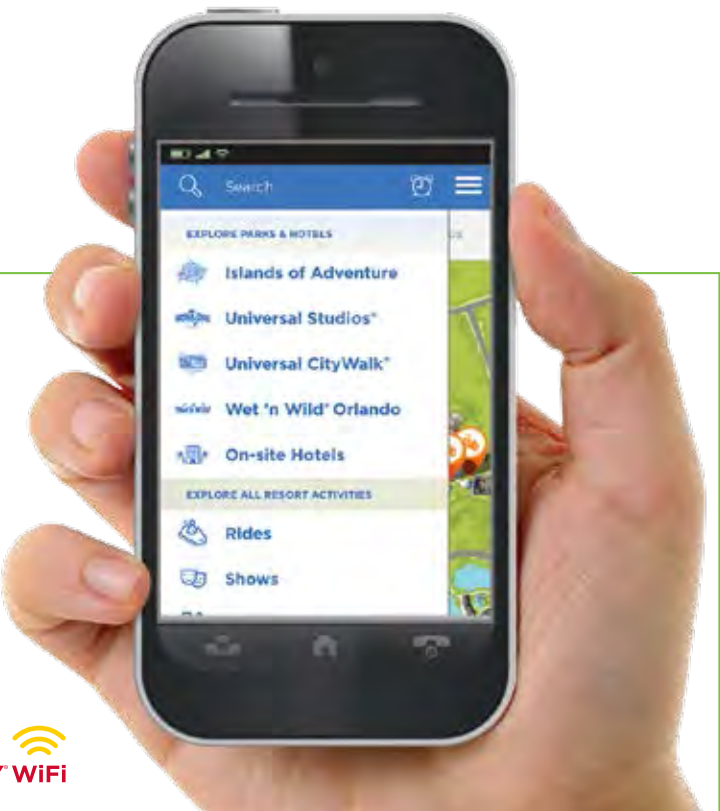
Everyone deserves a night out. Our deluxe on-site hotel guests can enjoy supervised Kids Campsⁱ complete with fun activities so you can enjoy a night to yourselves.

ⁱSeparate fee required.

A NIGHT TO REMEMBER

The best place to enjoy Universal's Cinematic Spectacular® nighttime show at Universal Studios® is from your own exclusive viewing area at Lombard's Seafood Grille. The Cinematic Spectacular Dining Experience^o is a night of dinner and (many) movies you'll never forget.

^oSeparate fee. Theme park admission and reservations required.



GUEST INFORMATION

DIRECTIONS

FROM THE ORLANDO INTERNATIONAL AIRPORT (MCO) OR THE COCOA BEACH AREA:

Take the Beach Line Expressway West (528 toll) toward the attractions. Exit onto I-4 East heading toward Orlando. Exit at #75A (Universal Boulevard) and follow the directional signs to Universal Orlando.® For valet parking, follow the valet parking signs.

TRAVELING EAST ON I-4 (FROM THE TAMPA AREA):

Exit I-4 at Exit #75A (Universal Boulevard) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELING WEST ON I-4 (FROM THE ORLANDO SANFORD INTERNATIONAL AIRPORT, I-95 AND DAYTONA BEACH):

Take I-4 West toward Tampa. Exit I-4 at Exit #74B (Adventure Way) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELING FROM INTERNATIONAL DRIVE:

From International Drive, turn North onto Universal Boulevard and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELING NORTH OR SOUTH ON FLORIDA'S TURNPIKE:

Take Exit #259 (the second of the Orlando exits) and follow the signs to the I-4 Tampa exit. Exit I-4 at Exit #74B (Adventure Way). At Hollywood Way, turn right and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

For further assistance, please call (407) 363-8000.

PARKING

Daily parking is available for cars, vans, RV's, trailers, and motorcycles. Vehicles can leave the garage and return the same day by stopping at the toll plaza upon re-entry and presenting their parking permit. Valet parking is available for cars and vans only.

For current parking fees, please call (407) 363-8000.

OPERATING HOURS

Universal Orlando theme parks open every day at 9:00 a.m. Closing hours are seasonal. Changes in hours are posted at the ticket windows, the toll plaza, and in the local newspaper whenever possible. Select Universal CityWalk® venues are open until 2:00 a.m. daily. Shops and restaurants/café closing times may vary.

For daily operating hours, please call (407) 363-8000.

RE-ADMISSION POLICY

Biometrics are used for same-day theme park re-admission. Guests must present the original ticket they used to initially enter the park and have their finger scanned.

STROLLER & WHEELCHAIR RENTAL

Wheelchairs, electronic convenience vehicles, and single/double strollers

are available inside the theme parks. Wheelchairs are also available at the rotunda of the parking garage.

GUEST SERVICES

Please visit Guest Services at either park for the following:

- Special dining assistance
- Lost and found
- Lost children
- Guests with disabilities: Rider's Guide, Telecommunication Devices for the Deaf (TDDs), Assistive Listening Devices Scripts, and captioning services
- Foreign language maps
- Studio Production information (inside Universal Studios® only)

Located inside each theme park main entrance you'll find:

- Stroller, wheelchair, and locker rentals
- Mail drop and stamps

ATMs are located throughout both theme parks and Universal CityWalk.®

SERVICES FOR GUESTS WITH DISABILITIES

Guidebooks for guests with disabilities, scripts, complimentary sign language interpreters, and assistive listening devices are available for deaf or hearing-impaired guests.

American Sign Language interpreting services are available at Universal Studios Florida® and Universal's Islands of Adventure® at no charge. Please refer to the show schedule located inside our Guide Map for interpreted performances upon arriving at the resort.

For those queues with material presented on television monitors, "captioning on request" is provided. This service is available through the use of personal transmitters which activate captioning at the discretion of the user. These transmitters are available for loan at Guest Services.

Telecommunication Devices for the Deaf (TDDs) are located at Health Services and Guest Services in both theme parks.

Most of our attraction queues are accessible to guests using manual wheelchairs. There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. If you are capable of transferring to the ride vehicles' seating you may transfer either by yourself or with the assistance of another person in your party.

For more information about accommodations within the park, please call our Guest Services office at (407) 224-6350.

RIDE AND HEIGHT REQUIREMENTS

At Universal Orlando® Resort safety is our top priority. While our attractions have been designed so that the maximum number of guests can enjoy them, please be aware that many attractions have restrictions and guidelines to make sure everyone has a safe, enjoyable experience. Please refer to signage in front of each attraction for information about the nature and dynamics of the experience, guest height restrictions, as well as medical conditions or other factors that should be considered before riding.

Typical ride and attraction minimum height restrictions range from:

- Action & thrill rides – 40" up to 54" (Max 79")
- Children's rides – 36" up to 48"
- Family oriented rides – 34" up to 48"

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TERMS & CONDITIONS

GENERAL CONDITIONS

The information provided below is intended to inform you of the various taxes, governmental fees and other charges on any travel-related transactions, fees and charges you may pay when you book your travel arrangements with Universal Parks & Resorts Vacations. Packages and rates are subject to change without notice. Prices are subject to change based upon your choice of travel dates, number of travelers, departure city, and your choice of flight, hotels or other items, and may require a minimum nights' stay. Package prices are guaranteed upon full payment received by Universal Parks & Resorts Vacations, and solely subject to change due to imposition of taxes or other charges by government authorities. Package inclusions and options subject to change without notice. All persons on the same reservation must purchase the same package.

Please remember that you may incur other charges while traveling that are not included in the quoted package price payable to Universal Parks & Resorts Vacations, such as hotel extra-person or extra-bed charges, resort fees, gratuities, hotel energy and/or telecommunications surcharges, parking fees, telephone fees, room service, movies, mini-bar, or rental car insurance, gasoline, and other incidentals.

AIR TRAVEL

Once booked, airline tickets are non-refundable. In the event you make changes or rebook your vacation package, the original airfare paid may be applied toward a new ticket, subject to the airlines' rules and regulations, as well as the payment of a re-ticketing fee and any differences in airfare amounts. In the event you cancel and do not rebook your vacation package, you will need to make any changes to future travel directly with the airline, subject to its rules and regulations, as well as payment of a re-ticketing fee and any differences in airfare amounts. Your air transactions will be fulfilled using electronic ticketing. Paper tickets are not available.

Airlines may cancel duplicate reservations without notice. Universal Parks & Resorts Vacations shall not be responsible for any airline schedule changes, delays, cancellations, or any airline's failure to perform for any reason including, but not limited to, strike, inclement weather, or bankruptcy.

Guests are encouraged to reconfirm all flights directly with the airline since flight schedules are subject to change and are not guaranteed. Guests are responsible for any additional fees that may be charged by the airline (such as extra baggage or heavy baggage, beverages, movies, etc.). Any seat selection made at the time of booking is not guaranteed. If seat selection is unavailable through Universal Parks & Resorts Vacations, seats will be assigned at airport check in. Guests age 17 and younger must fly with an adult on the same itinerary and reservation. If you are travelling with minors under the age of 18, please contact the airline directly for any safety regulations or other requirements. Please remember to bring a government-issued photo identification which is required for all air passengers 18 years and older. It is the responsibility of guests to provide full, legal names of all passengers, including the children's ages at the time of booking.

Of course, all air fares may be subject to additional restrictions, may not be available on all flights, and may change without notice.

Taxes and fees are charged per ticket and include, without limitation:

Surcharges—various airline surcharges from \$1.50 to over \$50 may apply.

Federal Excise Tax—7.5% of base fare (may be pro-rated for flights from US to Hawaii, Alaska and international destinations). A Travel Facilities Tax of up to \$15.00 per roundtrip for domestic flights beginning or ending in Alaska or Hawaii may apply.

Passenger Facility Charges—up to \$18.00, depending on the itinerary.

Federal Segment Fee—\$3.40 per U.S. flight segment.

September 11th Security Fee—\$2.50 per flight segment with a maximum of \$10.00 per ticket.

HOTEL ACCOMMODATIONS

Hotel check-in is generally 4 p.m. Two double beds are standard in the room unless otherwise stated. Charges for in-room safes, rollaway beds and cribs, plus applicable taxes, are not included in the package price and are payable directly to the hotel. Gratuities, resort fees, parking fees, laundry, telephone calls, meals, beverages, sightseeing or any other incidentals at the hotel are the responsibility of the guest. Adjacent rooms and/or connecting rooms, room locations, types of bedding and smoking preferences are on a request-only basis and subject to availability at the time of check-in. Please advise us of any special needs at the time of booking.

CAR RENTAL TRANSACTIONS

If you keep a rental car longer than the original reservation, you must pay additional amounts, including taxes, governmental fees and other charges,

directly to the car rental agency when you return your rental car. Any additional products or services that are offered to you by the car rental company at the time of pick-up, must be paid directly by you to the car rental company.

ATTRACTION TICKET PURCHASES AND FEATURES

Attraction tickets are non-refundable once purchased. Discovery Cove requires a 14-day notice to avoid additional cancellation fees. Additional terms and conditions apply regarding transactions including Blue Man Group show admission. Purchase of attraction tickets only must be paid in full at time of booking and are non-refundable.

Additional restrictions may apply. Theme parks, restaurants, shows, attractions, rides, entertainment and other services and features are subject to change without notice and may be closed temporarily due to renovation, capacity, inclement weather, special events, or may otherwise be discontinued or changed without notice and without liability to Universal Parks & Resorts Vacations.

TRAVEL PROTECTION OPTIONS

Travel insurance is refundable within 10 days of purchase if you have not departed on Covered Trip and/or provided there has been no covered expense⁶

⁶For a summary of details on coverage, benefits, limitations and exclusion of the insurance plan, please refer to the Description of Coverage at universalorlandovacations.com/general-information/terms-and-conditions. Travel Insurance is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC #10952. 0115 1066001.

DEPOSITS/PAYMENTS

Acceptable Forms of Payment - We accept American Express®, MasterCard®, Discover® Card, JCB and Visa®. For final payment we also accept personal checks, travel agency checks, money orders and cashier's checks. We will not accept third-party checks. Payments must be made in US\$. Reservations booked within 45 days of arrival must be paid with a credit card.

For reservations that include air travel, the total price of airline tickets are due at the time of booking and must be paid in full, in addition to a deposit of per reservation as described below.

REVISION FEES

Once deposit and/or full payment is received, a \$50 revision fee per transaction, plus any applicable services fees or price increases, will be assessed for any changes made to the reservation including, but not limited to, dates, air carrier, hotel, and ground transportation. If your vacation includes airline reservations, change fees apply, plus a \$50 per reservation revision fee and any other fees or price increases imposed by the airline will be charged. Fees are non-refundable. Certain types of airline reservation changes, including name changes, are prohibited based upon restrictions imposed by the carrier.

REFUNDS

Please allow 2-3 weeks for processing refunds.

APPLICABLE LAW & RESPONSIBILITY

It is agreed by and between you and Universal Parks & Resorts Vacations, that all claims, disputes and matters whatsoever arising under or in connection with your booking and these policies and procedures shall be governed by the laws of the State of Florida (without regard to conflict of laws) and shall be litigated, if at all, in and before a court located in Orange County, Florida, USA, to the exclusion of the courts of any other state or country. Universal Parks & Resorts Vacations is not responsible for any error or omission. Universal Parks & Resorts Vacations is an independent wholesaler, and the services described are provided by independent contractors. Universal Parks & Resorts Vacations shall not be responsible or liable in any way for any loss, injury (including personal injury), or any damage caused or arising in connection with customer's travel or other services or products provided through Universal Parks & Resorts Vacations, including but not limited to, any transportation, accommodations, attractions, meals, or other services, due to any acts of God, weather, strikes, acts of Government or other authorities, wars, civil disturbances, hijacks, thefts, or any other circumstances beyond our control. The terms and conditions of the transportation providers (including all applicable tariffs) shall apply to all transportation services.

Universal Parks & Resorts Vacations® is registered with the State of Florida as a seller of travel. Registration number: ST-24215.

The AAA Diamond Rating System

AAA inspects hotel properties annually and rates them based on the overall quality and service offered. The following can be used as a guide when selecting your hotel.



Accommodations displaying a high level of service, hospitality and a variety of amenities and upscale facilities.



Properties offer a degree of sophistication, often with additional amenities and facilities. A noticeable upgrade in physical attributes, services and comfort.



Properties offer good but modest accommodations, while showing marked enhancements in décor and furnishings. They may be recently constructed or older properties, both targeting the needs of a budget-oriented traveler.

Hotel ratings subject to change.

What's NEW in Orlando!



Explore ANTARCTICA: Empire of the Penguin®, now open at SeaWorld®. Also enjoy TRANSFORMERS™: The Ride-3D, at Universal Studios Florida® and The Wizarding World of Harry Potter™ - Hogsmeade™, at Universal's Islands of Adventure®.

6 AMAZING THEME PARKS, 1 MUST-HAVE TICKET!



5-Park ORLANDO FLEXTICKET™
14 DAYS UNLIMITED ADMISSION[^] TO UNIVERSAL STUDIOS® UNIVERSAL'S ISLANDS OF ADVENTURE®, SEAWORLD® ORLANDO, WET 'N WILD® ORLANDO, AND AQUATICA, SEAWORLD'S WATERPARK™

6-Park ORLANDO FLEXTICKET™ Plus
14 DAYS UNLIMITED ADMISSION[^] TO UNIVERSAL STUDIOS®, UNIVERSAL'S ISLANDS OF ADVENTURE®, SEAWORLD® ORLANDO, WET 'N WILD® ORLANDO, AQUATICA, SEAWORLD'S WATERPARK™, AND BUSCH GARDENS® TAMPA

- **Costs less than purchasing individual tickets***
- **Visit the parks as many times as you want**
- **Visit more than one park on the same day**
- **Free access to Universal CityWalk® venues****
- **Free transportation† to Busch Gardens® Tampa with the purchase of Orlando FlexTicket™ Plus**

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*Based on individual front gate prices. **Not valid for separately ticketed concerts and special events. Some venues require 21 or older for admission. Valid Photo ID required. Does not include admission to AMC® Universal Cineplex 20 with IMAX®, or the Blue Man Group show. Restrictions apply and benefits are subject to change without notice. †Busch Gardens® transportation from select Orlando hotels and participating theme parks, schedule and availability subject to change without notice. ^Valid for 14 consecutive days from the first day of use. Prices and benefits subject to change without notice. TRANSFORMERS and its logo and all related characters are trademarks of Hasbro and are used with permission. © 2015 Hasbro. All Rights Reserved. © 2015 DreamWorks LLC and Paramount Pictures Corporation. All Rights Reserved. © 2015 Wet 'n Wild Orlando. All rights reserved. © 2015 SeaWorld Parks & Entertainment, Inc. All Rights Reserved. Universal elements and all related indicia TM & © 2015 Universal Studios. © 2015 Universal Orlando. All rights reserved. 14-04605/1014/KP



**To Book A Complete Vacation,
Contact Your Preferred Travel Professional.**

